



Marine Travel
time and tide wait for no man



THE MANIFEST

Our Core Value - Accountability

We look out for challenges and take responsibility for resolving them. We are proactive in taking ownership of issues. Our customers trust us to get their people on board. See it – own it- solve it – do it.

Carrying Cash on-board aircraft

We have had a recent incident when one of our customers had cash stolen from their cabin bag whilst sleeping on a long haul journey. This is apparently becoming a worrying trend and we would like to make a few recommendations if it is really necessary to take substantial amounts of cash whilst traveling.

We always recommend the passenger or company have sufficient insurance cover that includes stolen cash. These procedures even though not 100% guaranteed to protect any criminal intent on stealing, will slow the process down and may deter them

- Always ensure cash is not on display and use a tamper proof envelope or plastic wallet.
- Always keep the envelope at the bottom of the bag or in a zipped pocket, locked in your cabin bag.
- At departure airport after clearing security ensure the envelope is still intact.
- If you have multiple flights check after each security clearance point.
- Before leaving the aircraft ensure the envelope is still intact.
- If anything is missing report it immediately to the cabin crew who can stop the aircraft disembarking.
- If noticed afterwards, report it directly to the airline and the local police. You will need a police report for any insurance claim.
- Advise us as soon as possible so we can lodge a complaint with the carrier.

It's a horrible experience losing anything to thieves at anytime, but losing money whilst traveling can cause more issues than most, so please take all precautions possible and be vigilant.

Virgin Atlantic joins Bluebiz

Virgin Atlantic will be joining the Bluebiz corporate scheme with existing partners Air France-KLM and Delta.



Flying Co is now closed for any new registrations. Any flights booked before 1st July 2019 will still earn Flying Co miles. Any bookings with ground partners before 31st December 2019 will still earn miles, as long as travel has been completed by this date. You can continue to exchange Flying Co miles for rewards until 31st December 2020. For information on the closure of Flying Co, [click here to find out more](#).

From the 1st June IATA Resolution 830d will be changing to require all IATA accredited Travel Agents to provide the passengers mobile and/or email address at or before the time of ticketing.



This is so that passengers can be contacted directly in the event of an operational disruption. Our reservation team will be asking for email and or phone number for the passenger. At the moment it is not compulsory and if you decide not to provide these details, you may not receive information from the airline relating to flight cancellation or schedule changes including delay in departure.



Sailor Society News

Fancy a challenge? Get back to nature with Sailors Society's Loch Ness Challenge! Paddling 60 miles in four days, you'll take in some of the most beautiful parts of Scotland. Find out more at www.sailors-society.org/lochness



Come and meet with us at SPE Offshore Europe

3rd - 6th September
at
AECC
Aberdeen
Stand 2D84



Drop your business card into our stand for a chance to win two Premium Economy tickets to New York with British Airways.



Meet the team

Sammy

Sammy joined the Marine Travel team in February 2017, in our Accounts Department in Canterbury. Working alongside Rebecca and Claire she brings with her 15 years of finance experience. Sammy deals with our customers on a day to day basis, covering mainly sales ledger, credit control and answering queries.

Outside of work, Sammy enjoys reading, arts and crafts and days out with her children.

We would love your feedback, why not drop Sam an [email](#)?

STAY CONNECTED



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INTEGRITY - SERVICE - COLLABORATION - LOYALTY - KNOWLEDGE - ACCOUNTABILITY