

The Manifest - July 2023

We are delighted to announce that we have been awarded the 'Champions of Support' award by the <u>Focus Group</u>. This prestigious award recognizes our commitment to providing exceptional support services to the Focus Group, including our sponsorship of Marine FC and our dedicated out of hours service.

We are truly honoured to receive this recognition. Thank you to the <u>Focus Group</u> for this incredible award.





Edinburgh airport has reopened its pick-up and drop-off zone following a £1.6 million upgrade. The temporary pick-up zone has now been closed. From Monday 17th July the cost of using the facility will increase to £5.

British Airways has launched a trial of new digital wayfinding maps at its Heathrow T3 and T5 hubs.

The maps can be accessed via wayfinding.maps.ba.com or via QR codes on digital screens at the airport. As part of the trial, links are also being sent out to customers travelling into Heathrow and connecting from destinations including New York JFK, Dubai, Mexico City, Atlanta, Dallas Fort Worth and Houston.



The interactive maps have been designed to help customers navigate their way through Terminals 3 and 5, with information on arrival and departure gates, the location of lounges, bathrooms and seating areas, and details on shops and their openings times. Travellers on connecting services can input the details of their inbound and connecting flights, to be provided with an animated map and guide detailing how to get from the arrival gate, through flight connections and onto their departure gate.

Travel news at a glance

- Easyjet cancels 1,700 summer flights from Gatwick
- Japan Airlines adds daily flights to Doha
- United unveils new domestic first class seat
- Turkish Airlines to launch Detroit service
- Air France to commence daily flights direct to Abu Dhabi from Paris





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